# Table of Contents

Counselor Education Student Handbook ................................................................................................. 1

Introduction .................................................................................................................................................. 5

About Capital University ............................................................................................................................... 5

Mission & Program Description ....................................................................................................................... 5

Goals & Objectives ........................................................................................................................................ 6

Accreditation ................................................................................................................................................ 6

Core Faculty .................................................................................................................................................. 6

Counselor Education Student Expectations .................................................................................................. 7

   Academic and Professional Orientation ................................................................................................. 7

   Professional Dispositions ......................................................................................................................... 9

   Key Performance Indicators ..................................................................................................................... 13

State of Ohio Licensure .................................................................................................................................. 16

   Professional Organizations ....................................................................................................................... 16

Graduate Program Academic Policies and Procedures .................................................................................. 16

   Academic Advising .................................................................................................................................. 17

   Academic and Professional Integrity ........................................................................................................ 17

   Academic Probation and Dismissal .......................................................................................................... 18

Adding / Dropping Courses .......................................................................................................................... 18

Dismissal ....................................................................................................................................................... 19

Equal Opportunity Policy ................................................................................................................................. 19

Graduation Requirements .................................................................................................................................. 19

Incompletes .................................................................................................................................................. 19

Leave of Absence .......................................................................................................................................... 20

Readmission to the Program .......................................................................................................................... 20

Program of Study .......................................................................................................................................... 21

   Registration ............................................................................................................................................... 21

   Repeating Courses .................................................................................................................................. 21

Counselor Education Curriculum .................................................................................................................... 22

   Clinical Mental Health Curriculum ........................................................................................................ 22

   School Counseling Curriculum ............................................................................................................ 23
Introduction

Welcome to the Capital University Counselor Education Program. We are very happy that you have chosen us for your pathway to a career in counseling. This handbook will help orient you to the program and the university at large. In addition, it will inform you of the requirements for your master’s degree and in creating your academic curriculum plan.

About Capital University

Capital University is a private four-year undergraduate institution and graduate school located in the capital city of Columbus, Ohio. At Capital, we transform lives through higher education, and our purpose is purpose. Through an immersive, high-impact and convergent approach to teaching and learning, we find, feed and refine the role each of us was born for — no matter who we are.

With roots that ground us firmly in a history of academic excellence, free inquiry and individual development of every student, Capital combines personal attention with a balanced liberal arts and professional studies education. Since its founding by the Lutheran Church in 1830 and charter as a university in 1850, Capital has been an agent in shaping engaged citizens and purposeful leaders who improve their industries, communities and society. Our roots secure us as we stretch toward innovation, new ways of knowing, and better ways of contributing. Our values ground us, as we remove obstacles to give each student, faculty, staff, community member, and neighbor a chance to do more, not less.

Capital University serves a diverse student body of nearly 3,300, including traditional undergraduates, degree-completion and graduate students. We offer 60 majors and more than 50 minors in the areas of Music, Arts and Communication, Business and Management, Education, Humanities, Natural Sciences, Mathematics and Computer Science, Nursing and Health, and Social Sciences. We offer graduate degrees and/or post-degree certification in Education, Law, Theology, Nursing, Business and Music Education.

Deeply connected to the capital city we call home, Capital is at the epicenter of purpose, possibility, and the power of purple. Helping to fuel the vibrant metropolitan area of Columbus – a city that often makes “top 10” lists for livability, technology, opportunity and jobs – students plug into a diverse economy that’s home to many Fortune 500 companies in the third largest city in the Midwest.

Mission & Program Description

The mission of the Capital University Counselor Education program is to provide students a broad, holistic experience in which professional, ethical, and effective counselors are created. The 64-credit hour Clinical Mental Health Counseling and
School Counseling tracks prepare students with the requisite knowledge and skills to work in settings including K-12 schools, hospitals, community agencies, college counseling centers, and private practice among others. Counselors receive training in eight core areas: human growth and development, social and cultural diversity, counseling and helping relationships, group counseling and group work, career development, assessment and testing, research and program evaluation, and professional counseling orientation and ethical practice. The programs are experiential and didactic with a 100-hour practicum and 600-hour internship.

**Goals & Objectives**

In order to accomplish our mission, the Capital University Counselor Education program has set the following goals*:

- Students will obtain theoretical knowledge in the areas of individual and group counseling, human development, multicultural and career counseling that is grounded in research and reflective of current national and state standards.
- Students will demonstrate professional, personal, and cultural self-awareness and knowledge about how it influences their service delivery.
- Students will demonstrate competency in counseling and assessment skills to impact student and client outcomes in academic, personal, or career areas.
- Students will demonstrate consultation and collaboration skills that ensure an inclusive environment in school and counseling settings.
- Students will continue their personal and professional development by adhering to the professional ethical codes of professional counseling organizations and the Counselor Education program dispositions around working with a pluralistic society.

**Accreditation**

The Counselor Education program is undergoing a review for accreditation by the Council for Accreditation of Counseling and Related Educational Programs (CACREP) during the 2021-2022 academic year. The program operates in the vision and spirit of CACREP standards and is compliant with its mission, curriculum, and practices.

**Core Faculty**

The Counselor Education Program employs three full-time core faculty. They are:

**Sean Gorby**

Dr. Gorby is a clinical mental health counselor in the state of Ohio where, for the past 7 years, he has worked in in both college counseling centers and private practices. He graduated with his undergraduate degrees in psychology, bible, and theology from Malone University, his Master’s degree in Clinical Mental Health Counseling from Ohio University, and his Doctorate degree in Counselor Education from The Ohio State
University. He is involved in leadership with the Ohio Counseling Association (OCA) where he has served as the chair person for the OCA’s Government Relations Committee. Dr. Gorby also serves as the treasurer for the Ohio Association for Counselor Education and Supervision. He has presented locally, nationally, and internationally on topics such as Culturally Responsive Pedagogy in Counselor Education, cognitive complexity and heart rate variability, policy and legislative advocacy, wellness, and counseling older adults. Sean’s research agenda explores the following: cognitive complexity and heart rate variability; legislative advocacy, policy, and counseling licensure laws; wellness; and counseling older adults.

Michael Lewis
Dr. Lewis is a Licensed Professional Clinical Counselor with nearly 20 years of experience. He graduated with his Master’s and Doctorate in Counselor Education from The Ohio State University in 2003 and 2016, respectively. He has experience working with adolescents and adults through various settings such as addictions, college counseling, and private practice. He has been a clinical supervisor helping to train new professionals for over 10 years. He has served as part of the Ohio Counseling Association for the past six years currently serving as the liaison to the Ohio Counselor, Social Worker, and Marriage and Family Board of Ohio and is a past president of the Ohio College Counseling Association. He has presented both regionally and nationally on topics such as process addictions, clinical diagnosis and treatment specific to the use of dialectical behavioral therapy, supervision techniques, and ethical decision making. His research areas include counselor development, counselor supervision, addictions, and wellness.

Robyn Walsh
Dr. Walsh hails from Richmond, Virginia where she was a high school counselor and a high school counseling director for 9 years in a large district of over 60,000 students. She graduated from Virginia Commonwealth with her Ph.D. in 2018She is passionate about preparing school counselors for the current needs of students as well as educating them on the trends in education. Her research interests include Adverse Childhood Experience (ACEs), school counseling leadership, current issues in school counseling, and comprehensive school counseling programs.

Counselor Education Student Expectations

Academic and Professional Orientation

Students must acquire a minimum of 64 credit hours to complete either the Master of Arts in Clinical Mental Health Counseling or the Master of Arts in Education in School Counseling degrees.

The following expectations adhere to the (CACREP) eight core competencies for counselors, which are professional orientations and ethical practice, social and cultural diversity, human growth and development, career development, helping relationships, group work, assessment, and research and program evaluation. The curriculum also
meets the requirements for the Ohio Department of Higher Education and the National Board for Certified Counseling (NBCC) allowing graduates the opportunity to take relevant licensure and certification tests required to practice professionally.

Graduates of the Counselor Education program will:

- Understand the history and significant periods of development in the field of professional counseling.
- Understand and be able to utilize the basic theories and concepts of counseling practice.
- Demonstrate skills relevant to a counselor such as basic listening techniques, questioning, and communication of empathy.
- Develop an understanding of counseling practices within school and professional settings.
- Learn and gain an understanding of the professional school counselor’s role within the school and/or professional licensed counselor role in professional settings.
- Employ leadership skills and develop tools to help enhance the profession.
- Have a working knowledge of mental and emotional disorders.
- Be able to work in a pluralistic society and work with a diverse set of students and families.
- Understand the nature and value of the therapeutic counselor-client relationship.
- Understand group counseling principles and dynamics.
- Be grounded in counseling laws and ethics applicable to the profession of counseling.
- Be able to work in conjunction with community resources and other helping professionals.
- Know how to read and interpret research in counseling and be prepared to contribute to the body of knowledge in the field.
- Be familiar with testing and assessment materials used in psychological evaluation.
- Be able to assess and test for the presence of mental and emotional disorders.
- Understand lifestyle and career development as it relates to their chosen specialty.
- Be able use a variety of counseling interventions and techniques focused around theories of change, development, and therapy for the client.
- Have been involved in experiential courses designed to promote growth.
- Have a strong professional identity, advocate for the profession, and consider leadership opportunities within the field of counseling.
- Gain knowledge of emerging trends in their respective specialties.
- Be eligible for counselor licensure in the State of Ohio.
Professional Dispositions

Professional counseling is a process that requires high levels of ethical behavior, professionalism, integrity, and self-knowledge in addition to skills and academic knowledge. Capital University Counselor Education has adopted a set of dispositional expectations to be demonstrated by students and faculty. This is captured through the acronym SCOPPE. Students will be evaluated on these dispositions throughout the program. They are defined as:

**Self-Aware** – includes the willingness to reflect upon one’s own values, strengths, and limitations. Introspection on one’s place in this profession and a humility to serve others.

**Collaborative** – to be approachable and work well with the many people involved in effective counseling. To advocate for clients and the profession at all levels.

**Open-Minded** – to be accepting of diversity in all its forms. To allow oneself to be flexible in thinking, understanding of oneself and others, and to evolve, grow, and learn through the process of becoming a counselor.

**Passionate** – to demonstrate an excitement and enthusiasm to the field. To take pride in the work with purpose and a desire to always be successful.

**Professional** – to approach counseling work conscientiously and to display reliability. To be authentic and integrous with clients and peers.

**Empathetic** – to be able to understand other’s points of view, their feelings, and their beliefs without judgement or condition. To be present with others in a caring and compassionate manner.

Faculty members will complete the *Counselor Competencies Scale—Revised* (CCS-R) on all students in their Introduction to the Profession, Practicum, and Internship I and II courses. In addition, faculty members who have concerns about a student who exhibits the kinds of potential problems identified on this rating scale, may complete this scale at any other time during the program. The originating faculty member will review the scale with the student, and the original document will be placed in the student’s departmental file. The student will receive a copy as part of remediation.

The *Counselor Competencies Scale—Revised* (CCS-R) assesses counselors’ and trainees’ skills development and professional competencies. Additionally, the CCS-R provides counselors and trainees with direct feedback regarding their demonstrated ability to apply counseling skills and facilitate therapeutic conditions, and their counseling dispositions (dominant qualities) and behaviors, offering the counselors and trainees practical areas for improvement to support their development as effective and ethical professional counselors.
**Scales Evaluation Guidelines**

**Exceeds Expectations / Demonstrates Competencies** (5) = the counselor or trainee demonstrates strong (i.e., exceeding the expectations of a beginning professional counselor) knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s).

**Meets Expectations / Demonstrates Competencies** (4) = the counselor or trainee demonstrates consistent and proficient knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s). A beginning professional counselor should be at the “Demonstrates Competencies” level at the conclusion of his or her practicum and/or internship.

**Near Expectations / Developing towards Competencies** (3) = the counselor or trainee demonstrates inconsistent and limited knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s).

**Below Expectations / Insufficient / Unacceptable** (2) = the counselor or trainee demonstrates limited or no evidence of the knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s).

**Harmful** (1) = the counselor or trainee demonstrates harmful use of knowledge, skills, and dispositions in the specified counseling skill(s), ability to facilitate therapeutic conditions, and professional disposition(s) and behavior(s).

<table>
<thead>
<tr>
<th>Primary Counseling Dispositions &amp; Behaviors</th>
<th>Specific Counseling Disposition &amp; Behavior Descriptors</th>
<th>Exceeds Expectations / Demonstrates Competencies (5)</th>
<th>Meets Expectations / Demonstrates Competencies (4)</th>
<th>Near Expectations / Developing towards Competencies (3)</th>
<th>Below Expectations / Unacceptable (2)</th>
<th>Harmful (1)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Professional Ethics</td>
<td>Adheres to the ethical guidelines of the ACA, ASCA, IAMFC, APA, &amp; NBCC; including practices within competencies</td>
<td>Demonstrates consistent &amp; advanced (i.e., exploration &amp; deliberation) ethical behavior &amp; judgments.</td>
<td>Demonstrates consistent ethical behavior &amp; judgments.</td>
<td>Demonstrates limited ethical behavior &amp; judgment, and a limited ethical decision-making process.</td>
<td>Demonstrates poor ethical behavior &amp; judgment, such as violating the ethical codes &amp;/or makes poor decisions</td>
<td></td>
</tr>
<tr>
<td>Professional Behavior</td>
<td>Behaves in a professional manner towards supervisors, peers, &amp; clients (e.g., emotional regulation); Is respectful and appreciative to the culture of colleagues and is able to effectively collaborate with others</td>
<td>Demonstrates consistent &amp; advanced respectfulness and thoughtfulness, &amp; appropriate within all professional interactions.</td>
<td>Demonstrates consistent respectfulness and thoughtfulness, &amp; appropriate within all professional interactions.</td>
<td>Demonstrates inconsistent respectfulness and thoughtfulness, &amp; appropriate within all professional interactions.</td>
<td>Demonstrates limited respectfulness and thoughtfulness &amp; acts inappropriate within some professional interactions.</td>
<td>Demonstrates poor professional behavior, such as repeatedly being disrespectful of others &amp;/or impedes the professional atmosphere of the counseling setting / course.</td>
</tr>
<tr>
<td>-----------------------</td>
<td>-------------------------------------------------------------------------------------------------</td>
<td>--------------------------------------------------------------------</td>
<td>------------------------------------------------------------------</td>
<td>------------------------------------------------------------------</td>
<td>------------------------------------------------------------------</td>
<td>------------------------------------------------------------------</td>
</tr>
<tr>
<td>Professional &amp; Personal Boundaries</td>
<td>Maintains appropriate boundaries with supervisors, peers, &amp; clients</td>
<td>Demonstrates consistent &amp; strong appropriate boundaries with supervisors, peers, &amp; clients.</td>
<td>Demonstrates appropriate boundaries inconsistently with supervisors, peers, &amp; clients.</td>
<td>Demonstrates inappropriate boundaries with supervisors, peers, &amp; clients.</td>
<td>Demonstrates poor boundaries with supervisors, peers, &amp; clients; such as engaging in dual relationships.</td>
<td></td>
</tr>
<tr>
<td>Knowledge &amp; Adherence to Site and Course Policies</td>
<td>Demonstrates an understanding &amp; appreciation for all counseling site and course policies &amp; procedures</td>
<td>Demonstrates consistent adherence to all counseling site and course policies &amp; procedures, including strong attendance and engagement.</td>
<td>Demonstrates inconsistent adherence to counseling site and course policies &amp; procedures, including attendance and engagement.</td>
<td>Demonstrates limited adherence to counseling site and course policies &amp; procedures, including attendance and engagement.</td>
<td>Demonstrates poor adherence to counseling site and course policies, such as failing to adhere to policies after discussing with supervisor / instructor.</td>
<td></td>
</tr>
<tr>
<td>Record Keeping &amp; Task Completion</td>
<td>Completes all required record keeping, documentation and assigned tasks in a through, timely, &amp; comprehensive fashion.</td>
<td>Completes all required record keeping, documentation, and tasks in a competent &amp; timely fashion.</td>
<td>Completes all required record keeping, documentation, and tasks, but in an inconsistent &amp; questionable fashion.</td>
<td>Completes all required record keeping, documentation, and tasks inconsistently &amp; in a poor fashion.</td>
<td>Failure to complete paperwork &amp;/or tasks by specified deadline.</td>
<td></td>
</tr>
<tr>
<td>Multicultural Competence in Counseling Relationship</td>
<td>Demonstrates respect for culture (e.g., race, ethnicity, gender, spirituality, religion, sexual orientation, disability, social class, etc.) and awareness of and responsiveness to ways in which culture interacts with the counseling relationship</td>
<td>Demonstrates consistent &amp; advanced multicultural competencies (knowledge, self-awareness, appreciation, &amp; skills) in interactions with clients.</td>
<td>Demonstrates inconsistent multicultural competencies (knowledge, self-awareness, appreciation, &amp; skills) in interactions with clients.</td>
<td>Demonstrates limited multicultural competencies (knowledge, self-awareness, appreciation, &amp; skills) in interactions with clients.</td>
<td>Demonstrates poor multicultural competencies, such as being disrespectful, dismissive, and defensive regarding the significance of culture in the counseling relationship.</td>
<td></td>
</tr>
<tr>
<td>Emotional Stability &amp; Self-control</td>
<td>Demonstrates self-awareness and emotional stability (i.e., congruence between mood &amp; affect) &amp; self-control (i.e., impulse control) in relationships with clients</td>
<td>Demonstrates consistent emotional stability &amp; appropriateness in interpersonal interactions with clients.</td>
<td>Demonstrates inconsistent emotional stability &amp; appropriateness in interpersonal interactions with clients.</td>
<td>Demonstrates limited emotional stability &amp; appropriateness in interpersonal interactions with clients.</td>
<td>Demonstrates poor emotional stability &amp; appropriateness in interpersonal interactions with client, such as having high levels of emotional reactants with clients.</td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td>---</td>
<td></td>
</tr>
<tr>
<td>Motivated to Learn &amp; Grow / Initiative</td>
<td>Demonstrates engagement in learning &amp; development of his or her counseling competencies</td>
<td>Demonstrates consistent and strong engagement in promoting his or her professional and personal growth &amp; development.</td>
<td>Demonstrates inconsistent engagement in promoting his or her professional and personal growth &amp; development.</td>
<td>Demonstrates limited engagement in promoting his or her professional and personal growth &amp; development.</td>
<td>Demonstrates poor engagement in promoting his or her professional and personal growth &amp; development, such as expressing lack of appreciation for profession &amp;/or apathy to learning.</td>
<td></td>
</tr>
<tr>
<td>Openness to Feedback</td>
<td>Responds non-defensively &amp; alters behavior in accordance with supervisory &amp;/or instructor feedback</td>
<td>Demonstrates consistent and strong openness to supervisory &amp;/or instructor feedback &amp; implements suggested changes.</td>
<td>Demonstrates openness to supervisory &amp;/or instructor feedback; however, does not implement suggested changes.</td>
<td>Demonstrates a lack of openness to supervisory &amp;/or instructor feedback &amp; does not implement suggested changes.</td>
<td>Demonstrates no openness to supervisory &amp;/or instructor feedback &amp; is defensive &amp;/or dismissive when given feedback.</td>
<td></td>
</tr>
<tr>
<td>Flexibility &amp; Adaptability</td>
<td>Demonstrates ability to adapt to changing circumstance, unexpected events, &amp; new situations</td>
<td>Demonstrates consistent and strong ability to adapt &amp; “reads-&amp;-flexes” appropriately.</td>
<td>Demonstrates an inconsistent ability to adapt &amp; flex to his or her clients’ diverse changing needs.</td>
<td>Demonstrates a limited ability to adapt &amp; flex to his or her clients’ diverse changing needs.</td>
<td>Demonstrates a poor ability to adapt to his or her clients’ diverse changing needs, such as being rigid in work with clients.</td>
<td></td>
</tr>
<tr>
<td>Congruence &amp; Genuineness</td>
<td>Demonstrates ability to be present and “be true to oneself”</td>
<td>Demonstrates consistent and strong ability to be genuine &amp; accepting of self &amp; others.</td>
<td>Demonstrates inconsistent ability to be genuine &amp; accepting of self &amp; others.</td>
<td>Demonstrates a limited ability to be genuine &amp; accepting of self &amp; others (incongruent).</td>
<td>Demonstrates a poor ability to be genuine &amp; accepting of self &amp; others, such as being disingenuous.</td>
<td></td>
</tr>
</tbody>
</table>

--- Total Score (out of a possible 55 points)
Reprinted with permission. Copyrighted. Contact Glenn W. Lambie, Ph.D. (Glenn.Lambie@ucf.edu) at the UCF Counselor Education Program regarding use.
The Counselor Education faculty developed a set of 15 key performance indicators (KPI’s) to assess current students’ knowledge and skills in areas determined by the faculty to be critical. Each KPI is aligned with one or more of the program’s program objectives. KPI’s are assessed via course assignments and each KPI is assessed at two time points during a student’s enrollment.

Students MUST achieve an “acceptable” rating during each measurement at least one time in order to graduate. “Acceptable” ratings include the following:

- A score of 80% or better on an assignment measuring the KPI standard
- An average rating (if measured more than once, i.e. internship) or 4 or higher on a six-point scale:

### Key Performance Indicators

<table>
<thead>
<tr>
<th>Professional Counseling Orientation and Ethical Practice</th>
<th>When Assessed</th>
</tr>
</thead>
</table>
| KPI #1: The role and process of the professional counselor advocating on behalf of the profession | • Intro (Current Trends Paper)  
• Diverse Populations (Legislative Advocacy Day Attendance, Plan, & Reflection)  
• Internship Evaluation |
| KPI #2: Demonstrate awareness of professional counseling credentialing, including certification, licensure, and accreditation practices and standards, and the effects of public policy on these issues | • Intro (Current Trends Paper)  
• Ethics (Final Examination Questions) |

### Social Cultural Diversity

| KPI #3: Theories and models of multicultural counseling, cultural identity development, and social justice and advocacy | Diverse Populations (Cultural Autobiography)  
Career (Multicultural Career Counseling Center Project) |
|                                                                                  | Diverse Populations (Legislative Advocacy Day Plan)  
Theories (Examination Questions) |
| KPI #4: Help-seeking behaviors of diverse clients | Diverse Populations (Legislative Advocacy Day Plan)  
Theories (Examination Questions) |

### Human Growth & Development

| KPI #5: A general framework for understanding differing abilities and strategies for differentiated interventions | Lifespan (Case Conceptualization: All Parts)  
Internship Evaluation |
| KPI # 6: Theories and etiology of addictions and addictive behaviors | • Addictions  
• Diagnosis |
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>CAREER DEVELOPMENT</td>
<td></td>
</tr>
</tbody>
</table>
| KPI # 7: Approaches for assessing the conditions of the work environment on clients’ life experiences | • Career (Portfolio: All Parts)  
• Internship Evaluation |
| COUNSELING AND HELPING RELATIONSHIPS |  |
| KPI #8: Essential interviewing, counseling, and case conceptualization skills | • Theories (Recording Assessments)  
• Internship (School - Case Analysis)  
• Internship (Clinical – Case Conceptualization) |
| KPI #9: Crisis intervention, trauma-informed, and community-based strategies, such as Psychological First Aid | • Diagnosis (Roleplay Analysis)  
• Theories ( Examination Questions)  
• Trauma (Final Paper) |
| GROUP COUNSELING & GROUP WORK |  |
| KPI #10: Approaches to group formation, including recruiting, screening, and selecting members | • Group (Examination Questions)  
• Advanced Theories (Pop Quiz)  
• Internship (Group Plans) |
| KPI #11: Types of groups and other considerations that affect conducting groups in varied settings | • Group (Examination Questions)  
• Advanced Theories (Pop Quiz)  
• Internship (Group Plans) |
| ASSESSMENT AND TESTING |  |
| KPI #12: Procedures for assessing risk of aggression or danger to others, self-inflicted harm, or suicide | • Theories (Role-play Practice)  
• Assessment (Final Examination)  
• Internship Evaluation |
| RESEARCH/PROGRAM EVALUATION |  |
| KPI #13: Development of outcome measures for counseling programs | • Career (Multicultural Career Counseling Center Project)  
• Internship Evaluation |
<p>| SCHOOL COUNSELING SPECIALTY AREA |  |
| KPI #14: School counselor roles in consultation with families, P-12 and postsecondary school personnel, and community agencies | • Intro (Interview Paper) |</p>
<table>
<thead>
<tr>
<th>MENTAL HEALTH COUNSELING SPECIALTY AREA</th>
<th></th>
</tr>
</thead>
</table>
| KPI # 15: Strategies to advocate for persons with mental health issues | • Intro (Parent Workshop)  
• Diversity (Legislative Advocacy Day Attendance, Plan, & Reflection) |
|  | • Consultation and Collaboration (Parent Workshop) |
State of Ohio Licensure

In order to become licensed as a professional school counselor or licensed professional counselor (LPC) in Ohio, students must meet specified education, experience, and exam requirements. These include satisfactory completion of program coursework, a cumulative GPA of at least 3.0, 600 hours at an internship site relative to your area of study, and the recommendation of the program faculty.

The Ohio Department of Education (ODE) grants the Professional Pupil Services license specialized in school counseling. Students should review the ODE website for licensure for the most current information. A passing score on the Ohio Assessment for Educators (#040) is required. A SAFE Account with ODE needs to be created to apply for the license online.

The Counselor, Social Worker, and Marriage and Family Therapist Board of Ohio oversees counselor licensure. Please consult their website for the most recent information at cswmft.ohio.gov. Students will need to apply for their LPC in their final semester and register to take the National Counselor Examination (NCE)

Professional Organizations

As part of a student’s professional development, learning and engagement happens outside the classroom. The Counselor Education program expects students to join and follow their respective professional organizations nationally and/or regionally as well as other organizations of interest. This will allow students to begin to develop their professional identity but also offers them ethical standards and professional liability insurance for practicum and internship placements. The following are links for recommendations:

American Counseling Association
American School Counseling Association
Ohio Counseling Association
Ohio School Counseling Association

Graduate Program Academic Policies and Procedures

The following policies and procedures adhere to Capital University’s department of education. Information in the following sections was taken directly from the college of education and more detailed information can be found in the department’s handbook.
**Academic Advising**

An academic advisor from the program will be assigned to each student.

The student will be responsible for:
- Their academic decisions and actions.
- Planning their academic program of study, including scheduling and progress toward the degree.
- Their academic standing.
- Being knowledgeable about the Graduate Handbook, Graduate Bulletin, WebAdvisor, and policies and procedures concerning university or program regulations and degree requirements.
- Maintaining personal records of academic progress, work and achievements.
- Being prepared for academic advising sessions with all necessary materials.
- Consulting with their advisor in a timely manner.

The Academic Advisor will be responsible for:
- Assisting in the planning of the academic program of study.
- Assisting in providing information concerning academic regulations, course requirements, prerequisites, and graduation requirements.
- Acting as a mentor.

**Academic and Professional Integrity**

Graduate students are expected to be honest, ethical, and professional in all coursework, practicum and internship, and professional endeavors. Students are expected to submit their own work for academic evaluation. Students may be dismissed for a breach of academic or professional integrity, including but not limited to cheating, plagiarism, falsification of data, commission of acts that jeopardize the welfare of clients and behavior inconsistent with professional or ethical standards. Plagiarism is defined as meeting any academic requirements in part or in full by presenting intentionally or unintentionally the work, ideas, or writing of another as one’s own.

For students enrolled in the Education Department, allegations of academic misconduct are heard by the Student Assessment Monitoring Committee. This body may decide to take no action, impose warning, probation or suspension, or recommend dismissal to the full faculty of the Education Department. Appeals of decisions (related to warning, probation and suspension) may be made to the Provost. Appeals of dismissal decisions can be made to the Provost/VPAA only on the basis of new information.
Academic Probation and Dismissal

It is expected that students will receive a grade of “B” or higher in all academic classes. A grade below a “B” may require the student to retake the course and/or undergo remediation as recommended and written by their faculty. A cumulative GPA of 3.0 or better is required for a student to remain in good academic standing. The first time a student’s semester grade falls below 3.0, the student will be placed on academic probation. If a student has a second consecutive semester in which the cumulative GPA falls below 3.0, the student may be dismissed. Program faculty will review the student’s file with the advisor and make a recommendation to the Education Department Chair, Director of Graduate Studies and the Education Department Faculty. See section on Remediation for further details on probation process.

Adding / Dropping Courses

To add or drop a course, you must complete the “Change of Registration” form, available from the Adult and Graduate Education office or the Education Department Program Coordinator, LC 227. The form must be signed by you, your advisor, and the Chair or Director of Graduate Studies. If the semester has begun, the signature of the professor of the course you are dropping, as well as the last date you attended class are also needed. When the form is completed, please return it to the Adult and Graduate Education office in the Learning Center as soon as possible.

When a course is dropped, the amount of tuition due to the University is determined by the date of the last class attended. Note: The refund schedule, which changes every term, is posted on the Graduate Programs Bulletin Board and online.

Any payment or credits that exceed the amount of charges and tuition due are refunded by the University within 30 days of the student’s written request to the Finance Office. Otherwise, the student’s account is credited toward the next semester’s tuition fees.

Courses may be added through the end of the first week of class. Additions after the first week of classes require signatures of the Professor, your Advisor, and the Chair of the Education Department or the Director of Graduate Studies on the add/drop slip.

Courses dropped after the 1st week of a full term and the 1st week of a modular term appear as a withdrawal on the academic transcript and do not affect a student’s GPA. Please consult the Adult and Graduate Education office for assistance by calling 614-236-6996 or via email adult-grad@capital.edu. All financial questions about tuition and fees should be directed to the Director of Student Accounts in the Finance Office in Yochum Hall (614-236-6631).
**Dismissal**

The Education Department reserves the right to dismiss any student at any time with good cause. Notification of dismissal is sent in writing from the Office of the Department Chair. Capital’s Counselor Education program has a student review, remediation, and retention plan. Please see and review the student retention plan found within this manual.

**Equal Opportunity Policy**

Capital University admits qualified students regardless of race, sexual orientation, class, religion, gender, age, disability, or national or ethnic origin to all the rights, privileges, programs and activities generally accorded or made available to students at the university. It does not discriminate on the basis of race, sexual orientation, class, religion, gender, age, disability, or national or ethnic origin in admission, employment, programs, services or activities.

Persons having inquiries regarding compliance with Title VI, Title IX or Section 504 may contact University Counsel at 614/236-6425 or the U.S. Department of Education.

**Graduation Requirements**

Formal graduation ceremonies are scheduled once a year, at the end of the spring semester. To qualify for graduation, candidates must have a cumulative GPA of at least 3.00 after completing the requisite 64-credit hours. All candidates must complete an application for graduation, available online from the Registrar’s Office during the semester BEFORE the one in which they plan to complete their course work.

The application for graduation will prompt a program evaluation regarding eligibility for graduation. Details regarding the commencement exercises are sent to students in the early Spring. Diplomas are awarded at the end of each semester; however, formal graduation ceremonies are held only at the end of spring semester.

PLEASE NOTE: ONLY THOSE STUDENTS WHO HAVE COMPLETED ALL REQUIRED COURSE WORK MAY PARTICIPATE IN THE GRADUATION CEREMONY.

**Incompletes**

A grade of Incomplete indicates that work has not been completed by the end of the semester or module due to circumstances beyond the student’s control. An
Incomplete is student initiated. If the Professor thinks the situation warrants an Incomplete, an Incomplete form will be filed with the Registrar’s Office. To remove the "I" grade, the student must satisfy conditions set-up by the Professor within the specified time table and a new grade must be submitted to the Registrar no later than eight weeks after the last day of the semester or the Professor’s discretion in which the student enrolled in a full term course (15 weeks) or three weeks after the conclusion of a modular course (7 weeks). If an Incomplete grade is not removed on or before these dates, the student will receive an “F” (Failing Grade) for the course.

**Leave of Absence**

A student may find that it is not possible to participate in graduate course work for a period of time. In such cases, a Leave Status form must be filed through the Adult and Graduate Education Office for each term of leave including summer. A student can be on leave for two consecutive terms without penalty only if the appropriate forms have been completed and submitted to your advisor. By filing this leave form, the student continues to receive communications. This leave of absence does not apply to students with non-degree status.

If a student remains on leave for a third consecutive term, or if no “leave status” form is filed, the student must be readmitted to the University and the Education Department. The student readmitted to the University and Education Department will reenter under the current policies and procedures, which may differ from the original policies and procedures. Course work that is completed four or more years previous to readmission must be evaluated by the faculty at the time of readmission.

**Readmission to the Program**

Candidates, who officially withdraw from the program, have been on official leave for more than two consecutive terms and subsequently wish to return, or who fail to submit a leave form, must seek readmission through normal admission procedures. If a candidate does not register for any classes for three consecutive semesters, that candidate will be regarded as having withdrawn from the program, unless good cause can be shown. Readmission, after withdrawal, requires completion of a new application form, payment of the application fee and a current review as to whether the re-applicant meets current admissions standards. Thus, application for readmission does not guarantee acceptance.
Program of Study

Capital Counselor Education students are required to design a program of study indicating program concentration and course load. Students are asked to complete their program of study within the first semester of starting the program and submit a copy to their advisor for approval.

A program of study template is included in the Appendix. The student should keep a copy for their records to aid in tracking program progress. Students are expected to follow the registration guidelines provided by the college of education.

Registration

Students are expected to maintain a copy of their curriculum plan and are to maintain their own curriculum audit sheets to monitor their progress. These audits are available through WebAdvisor and the Program Coordinator’s office.

Complete directions for registration can be found in Appendix: Registration Instructions. Students will register for classes on-line through WebAdvisor after consulting with their academic advisor. Students may discuss registration with their advisor via the telephone or through email; however, it is recommended that face-to-face discussion between the student and advisor take place.

Repeating Courses

A student who receives a grade lower than a “B” may be required to repeat the course. Only one course in which a grade is less than “B” can be repeated. If a student is not able to meet course requirements, withdrawal should be initiated early in the semester or module.
Counselor Education Curriculum

Program curriculum can be completed both full-time and part-time over two and three years respectively. It is encouraged to begin full-time if possible and drop to part-time if needed. Courses are only offered the semester indicated. Students may choose to complete both tracks if desired – finish one track and then complete the remaining courses from the other (excluding practicum but including internship).

Clinical Mental Health Curriculum

- **Counseling Foundations** (18 semester hours)
  - EDUC 503 Introduction to the Profession (2 cr.)
  - EDUC 523 Theories and Techniques of Individual Counseling (4 cr.)
  - EDUC 533 Theories and Techniques of Group Counseling (4 cr.)
  - EDUC 553 Counseling Diverse Populations (4 cr.)
  - EDUC 564 Ethical and Legal Issues in Counseling (4 cr.)

- **Human Development** (4 semester hours)
  - EDUC 513 Personality and Human Development (2 cr.)
  - EDUC 634 Counseling through the Lifespan (2 cr.)

- **Professional Counseling** (10 semester hours)
  - EDUC 584 Diagnosis of Mental and Emotional Disorders (4 cr.)
  - EDUC 644 Clinical Assessment and Evaluation (2 cr.)
  - EDUC 684 Theories of Counseling Supervision (2 cr.)
  - EDUC 694 Trauma and Crisis Counseling (2 cr.)

- **Counseling Populations** (8 semester hours)
  - EDUC 543 Counseling Children and Adolescents (2 cr.)
  - EDUC 544 Substance Abuse and Addictions Counseling (2 cr.)
  - EDUC 573 Career Counseling (2 cr.)
  - EDUC 554 Family Systems and Couple Counseling (2 cr.)

- **Advanced Counseling** (12 semester hours)
  - EDUC 517 Research Statistics and Methodology (4 cr.)
  - EDUC 574 Advanced Techniques in Individual/Group Counseling (2 cr.)
  - EDUC 527 Comprehensive Professional Research (2 cr.)
  - EDUC 654 Wellness and Prevention Counseling (2 cr.)
  - EDUC 664 Advanced Assessment (2 cr.)

- **Clinical Field Experience** (12 semester hours)
  - EDUC 594 Clinical Mental Health Counseling Practicum (4 cr.)
  - EDUC 604 Clinical Mental Health Counseling Internship (8 cr.)

* Or Thesis Option
School Counseling Curriculum

- **Counseling Foundations** (18 semester hours)
  - EDUC 503 Introduction to the Profession (2 cr.)
  - EDUC 523 Theories and Techniques of Individual Counseling (4 cr.)
  - EDUC 533 Theories and Techniques of Group Counseling (4 cr.)
  - EDUC 553 Counseling Diverse Populations (4 cr.)
  - EDUC 564 Ethical and Legal Issues in Counseling (4 cr.)

- **Human Development** (4 semester hours)
  - EDUC 513 Personality and Human Development (2 cr.)
  - EDUC 634 Counseling through the Lifespan (2 cr.)

- **Professional Counseling** (12 semester hours)
  - EDUC 584 Diagnosis of Mental and Emotional Disorders (4 cr.)
  - EDUC 644 Clinical Assessment and Evaluation (2 cr.)
  - EDUC 623 Working in a School System (4 cr.)
  - Elective (2 cr.)

- **Counseling Populations** (8 semester hours)
  - EDUC 543 Counseling Children and Adolescents (2 cr.)
  - EDUC 573 Career Counseling (2 cr.)
  - EDUC 554 Family Systems and Couple Counseling (2 cr.)
  - EDUC 663 Counseling Students with Exceptionalities (2 cr.)

- **Advanced Counseling** (10 semester hours)
  - EDUC 517 Research Statistics and Methodology (4 cr.)
  - EDUC 527 Scholarly Action Research Project* (2 cr.)
  - EDUC 563 Consultation and Collaboration (4 cr.)

- **Clinical Field Experience** (12 semester hours)
  - EDUC 603 School Counseling Practicum (4 cr.)
  - EDUC 613 School Counseling Internship (8 cr.)

* Or Thesis Option
Sample Sequence - Clinical Mental Health Counseling (Full-time / 2 Years)

Fall Year 1 (14 credits)
- EDUC 503: Introduction to the Profession (2 cr.)
- EDUC 523: Theories and Techniques of Individual Counseling (4 cr.)
- EDUC 564: Ethical and Legal Issues in Counseling (4 cr.)
- EDUC 584: Diagnosis of Mental and Emotional Disorders (4 cr.)

Spring Year 1 (16 credits)
- EDUC 513: Personality and Human Development (2 cr.)
- EDUC 533: Theories and Techniques of Group Counseling (4 cr.)
- EDUC 553: Counseling Diverse Populations (4 cr.)
- EDUC 594: Clinical Mental Health Counseling Practicum (4 cr.)
- EDUC 634: Counseling through the Lifespan (2 cr.)

Summer Year 1 (8 credits)
- EDUC 517: Research Statistics and Methodology (4 cr.)
- EDUC 544: Substance Abuse and Addictions Counseling (2 cr.)
- EDUC 654: Wellness and Prevention Counseling (2 cr.)

Fall Year 2 (14 credits)
- EDUC 543: Counseling Children and Adolescents (2 cr.)
- EDUC 573: Career Counseling (2 cr.)
- EDUC 604: Clinical Mental Health Counseling Internship (4 cr.)
- EDUC 644: Clinical Assessment and Evaluation (2 cr.)
- EDUC 664: Advanced Assessment (2 cr.)
- EDUC 694: Trauma and Crisis Counseling (2 cr.)

Spring Year 2 (12 credits)
- EDUC 527: Comprehensive Professional Research (2 cr.)
- EDUC 554: Family Systems and Couple Counseling (2 cr.)
- EDUC 574: Advanced Techniques in Individual/Group Counseling (2 cr.)
- EDUC 604: Clinical Mental Health Counseling Internship (4 cr.)
- EDUC 684: Theories of Counseling Supervision (2 cr.)
Sample Sequence - Clinical Mental Health Counseling (Part-time / 3 Years)

Fall Year 1 (10 credits)
- EDUC 503: Introduction to the Profession (2 cr.)
- EDUC 523: Theories and Techniques of Individual Counseling (4 cr.)
- EDUC 564: Ethical and Legal Issues in Counseling (4 cr.)

Spring Year 1 (8 credits)
- EDUC 533: Theories and Techniques of Group Counseling (4 cr.)
- EDUC 553: Counseling Diverse Populations (4 cr.)

Summer Year 1 (4 credits)
- EDUC 517: Research Statistics and Methodology (4 cr.)

Fall Year 2 (8 credits)
- EDUC 584: Diagnosis of Mental and Emotional Disorders (4 cr.)
- EDUC 644: Clinical Assessment and Evaluation (2 cr.)
- EDUC 664: Advanced Assessment (2 cr.)

Spring Year 2 (10 credits)
- EDUC 513: Personality and Human Development (2 cr.)
- EDUC 554: Family Systems and Couple Counseling (2 cr.)
- EDUC 594: Clinical Mental Health Counseling Practicum (4 cr.)
- EDUC 634: Counseling through the Lifespan (2 cr.)

Summer Year 2 (4 credits)
- EDUC 544: Substance Abuse and Addictions Counseling (2 cr.)
- EDUC 654: Wellness and Prevention Counseling (2 cr.)

Fall Year 3 (10 credits)
- EDUC 543: Counseling Children and Adolescents (2 cr.)
- EDUC 573: Career Counseling (2 cr.)
- EDUC 604: Clinical Mental Health Counseling Internship (4 cr.)
- EDUC 694: Trauma and Crisis Counseling (2 cr.)

Spring Year 3 (10 credits)
- EDUC 527: Comprehensive Professional Research (2 cr.)
- EDUC 574: Advanced Techniques in Individual/Group Counseling (2 cr.)
- EDUC 604: Clinical Mental Health Counseling Internship (4 cr.)
- EDUC 684: Theories of Counseling Supervision (2 cr.)
Sample Sequence - School Counseling (Full-time / 2 Years)

Fall Year 1 (14 credits)
- EDUC 503: Introduction to the Profession (2 cr.)
- EDUC 523: Theories and Techniques of Individual Counseling (4 cr.)
- EDUC 564: Ethical and Legal Issues in Counseling (4 cr.)
- EDUC 623: Working in a School System (4 cr.)

Spring Year 1 (16 credits)
- EDUC 513: Personality and Human Development (2 cr.)
- EDUC 533: Theories and Techniques of Group Counseling (4 cr.)
- EDUC 553: Counseling Diverse Populations (4 cr.)
- EDUC 603: School Counseling Practicum (4 cr.)
- EDUC 634: Counseling through the Lifespan (2 cr.)

Summer Year 1 (6 credits)
- EDUC 517: Research Statistics and Methodology (4 cr.)
- EDUC 544/654: Elective (2 cr.)

Fall Year 2 (14 credits)
- EDUC 543: Counseling Children and Adolescents (2 cr.)
- EDUC 573: Career Counseling (2 cr.)
- EDUC 613: School Counseling Internship (4 cr.)
- EDUC 584: Diagnosis of Mental and Emotional Disorders (4 cr.)
- EDUC 644: Clinical Assessment and Evaluation (2 cr.)

Spring Year 2 (14 credits)
- EDUC 527: Comprehensive Professional Research (2 cr.)
- EDUC 554: Family Systems and Couple Counseling (2 cr.)
- EDUC 563: Consultation and Collaboration (4 cr.)
- EDUC 613: School Counseling Internship (4 cr.)
- EDUC 663: Counseling Students with Exceptionalities (2 cr.)
Sample Sequence - School Counseling (Part-time / 3 Years)

Fall Year 1 (10 credits)
- EDUC 503: Introduction to the Profession (2 cr.)
- EDUC 523: Theories and Techniques of Individual Counseling (4 cr.)
- EDUC 564: Ethical and Legal Issues in Counseling (4 cr.)

Spring Year 1 (8 credits)
- EDUC 533: Theories and Techniques of Group Counseling (4 cr.)
- EDUC 553: Counseling Diverse Populations (4 cr.)

Summer Year 1 (4 credits)
- EDUC 517: Research Statistics and Methodology (4 cr.)

Fall Year 2 (10 credits)
- EDUC 543: Counseling Children and Adolescents (2 cr.)
- EDUC 584: Diagnosis of Mental and Emotional Disorders (4 cr.)
- EDUC 623: Working in a School System (4 cr.)

Spring Year 2 (12 credits)
- EDUC 513: Personality and Human Development (2 cr.)
- EDUC 563: Consultation and Collaboration (4 cr.)
- EDUC 603: School Counseling Practicum (4 cr.)
- EDUC 634: Counseling through the Lifespan (2 cr.)

Summer Year 2 (6 credits)
- EDUC 544/654: Elective (2 cr.)

Fall Year 3 (8 credits)
- EDUC 573: Career Counseling (2 cr.)
- EDUC 613: School Counseling Internship (4 cr.)
- EDUC 644: Clinical Assessment and Evaluation (2 cr.)

Spring Year 2 (10 credits)
- EDUC 527: Comprehensive Professional Research (2 cr.)
- EDUC 554: Family Systems and Couple Counseling (2 cr.)
- EDUC 613: School Counseling Internship (4 cr.)
- EDUC 663: Counseling Students with Exceptionalities (2 cr.)
Practicum and Internship

Overview

Students in the Capital Counselor Education program are required to complete both a practicum and internship. If a student wishes to seek both a school counseling and a clinical mental health license, an internship is required for both tracks.

Applying

Students who have completed the prerequisite courses for practicum and internship are required to complete the practicum and internship application. The application is located in the Practicum and Internship Manual. The student's advisor must sign the application before it is submitted to the Placement Coordinator. This form should be completed by the 8th week of semester prior to the semester the student wishes to start practicum/internship. Failure to complete applications by the deadline may result in a delay in starting practicum/internship.

See the Practicum and Internship Manual for full details.

Placement

The student will work with their advisor and the Placement Coordinator to find the appropriate school and/or clinical site placement. Prospective practicum/internship students should not contact individual schools/clinical sites unless instructed to do so. The Placement Coordinator and Program Administrator will aide in placement. All school counseling students must be a member of the Ohio School Counselor Association (OSCA) and the American School Counseling Association (ASCA) and all clinical mental health counseling students must be a member of the Ohio Counseling Association (OCA) or the American Counseling Association (ACA) and apply for liability insurance through their respective associations.

Review, Remediation, and Retention Guidelines

The faculty act as gatekeepers to the profession, with the goal to help train professional, ethical, and effective counselors. Students in the Capital University Counselor Education program will be continually reviewed and assessed to determine if adequate progress is being met. The faculty will engage in several forms of student review including the dispositions assessment, academic progress reports, and key performance indicators outlined above and will adhere to dismissal procedures set by the education department. Information will be
gathered from all faculty, supervisors, and other stakeholders to determine if a student is meeting our program standards and requirements.

Examples of inadequate progress includes but are not limited to: unethical behaviors for the profession, academic dishonesty, or difficulties either psychologically or interpersonally that interfere with performing as a counselor in training.

If inadequate progress is being made, a student will meet with their advisor to formulate a plan to remediate the behavior or academic progress. Remediation is an individual process formulated to help the student be successful. Remediation goals will be chosen collaboratively with their advisor. If a student fails to improve as outlined and agreed upon by their advisor, they will then be referred for dismissal from the program.

**Academic/Non-Academic Grievance Policy**

**Student Academic Grievance Procedure**

The Student Code of Conduct printed in the online student handbook outlines the rights and responsibilities of undergraduate and graduate students attending the university. The objective of the procedures delineated in the following is to encourage prompt and informal resolution of complaints and to provide recourse, when necessary to formal and orderly procedures for the satisfactory adjustment of academic and non-academic grievances. Where procedural provisions in the following are inconsistent with provisions in the faculty, administrative and staff handbooks governing the conduct of university employees, the provisions of those handbooks shall be controlling

**What is an Academic Grievance?**

A student academic grievance exists when a student alleges that they have suffered a capricious or unfair application of University academic policies and regulations or has been unfairly or capriciously evaluated with respect to academic performance.

**What is a Non-Academic Grievance?**

A student non-academic grievance exists when a student alleges that they unfair treatment by University staff or faculty that constitutes an abuse of power and/or authority, unjust or unfair treatment relevant to other students and/or other academic programs, or being asked for tasks not relevant to academic plan of study.
Student Academic Grievance Resolution

Level I Student/Faculty/Staff Discussion Level – A student grievance should be worked out at the first level for better understanding of all those concerned. The student should begin at this level by contacting the faculty member whom the grievance is against for information discussion and reconciliation. If a solution cannot be obtained at this level, the student has the right to proceed to Level II.

Level II Student/Mediator/Faculty Discussion Level – Normally, within three academic days after the completion of the discussion at the student/faculty level (Level I), the student must send a letter to the program director and department chair informing her/him of the nature of the grievance and the student’s intention to proceed with Level II. A copy of this letter is to be forwarded to the Provost/Vice President for Academic Affairs (VPAA).

The department chair will appoint a mediator (faculty or staff) satisfactory to both the student and the faculty member to attempt to resolve the matter. If the grievance cannot be resolved through mediation, the student must contact the department chair to discuss whether to proceed to Level III.

Level III Committee Level – The student must submit a letter to the Provost/VPAA normally within five academic days requesting the formation of a grievance committee. This letter should state the grievance and inform the Provost/VPAA that no resolution has been reached prior to this point and a grievance committee is needed. The Provost/VPAA may reject the appeal, or if the Provost/VPAA believes there is potentially merit in the student’s case, a committee will be appointed to hear the case. The Provost/VPAA will appoint a committee consisting of three faculty from the college of the student and two students. The Provost/VPAA contacts the committee regarding the student’s intent and calls the committee into session normally within a reasonable time of the receipt of the student’s letter requesting the committee hearing. Both sides present their arguments and a decision is reached. The student and the faculty member have the right to be present throughout, and the hearing is not open to the public. If the committee believes, as a result of this review, that there is merit in the student’s appeal, the committee may suggest to the instructor that some other action be taken. It is the instructor who makes the final decision as to the grade awarded. The decision of the committee will be reported in writing to the student, the instructor, the instructor’s academic chair, and the Provost/VPAA. (The students and faculty members will receive the committee’s decision in writing)

APPEAL – Any grievance involving unfair or capricious proceedings by the committee shall be handled by the Provost/VPAA who may, after hearing the student’s allegations and reviewing all the factors involved, determine that the hearing at Level III is null and void and request the chairperson of the College Faculty convene a new committee to rehear the original grievance. The student
must make the request for a new hearing in writing to the Provost/VPAA within five academic days of the receipt of the original committee’s decision.

The committee’s decision may be appealed to the Provost/VPAA by either the student or the faculty member. The Provost/VPAA may affirm or reverse the committee’s decision, or order a new hearing. Any appeal should be requested in writing within five academic days after the decision is mailed to the person appealing.

Academic Resources

Directory of Offices

The post office address of the university is:
Capital University
1 College and Main Street
Columbus, Ohio 43209-2394.
The switchboard number is: 614/236-6011.

- **Adult and Graduate Education** Admissions are managed through the Adult and Graduate Education office; application requests, program and degree information, registration, course withdrawal or leave of absence – 614-236-6996
- **Bookstore** – 614-236-6116.
- **Career Development** – 614-236-6606.
- **Center for Excellence in Learning and Teaching (CELT)** – 614-236-6327
- **Education Department General Questions** – 614-236-6392
- **Education Department Graduate Programs** – 614-236-6264
- **Finance Office** – student financial accounts, payment plans and general financial information, 614-236-6123.
- **Financial Aid** – financial assistance, including scholarships, grants, loans and part-time employment. 614-236-6511.
- **International Education** – program information about study abroad and admission information for overseas students, 614-236-7102.
- **Law School** – program, admissions, degree information, catalog requests. 614-236-6500.
- **Media Relations and Communication** – 614-236-6945.
- **Multicultural Affairs** – 614-236-6181.
- **President** – general interest of the university, 614-236-6908.
- **Publications and Marketing** – 614-236-6196.
- **Registrar** – student academic records, transcripts, graduation requirements and veterans’ affairs, 614-236-6150
- **Sports Information** – athletic event publicity and publications 614-236-6174.
- **Student Activities** – 614-236-6901.
- **Student Affairs** – student services 614-236-6611.
• **Vice President for Academic Affairs/Provost** – general academic matters, 614-236-6108.

**Adult and Graduate Education**

The Adult and Graduate Education office serves as a one-stop shop for all adult and graduate student services. Contact information: 614-236-6996 or adult-grad@capital.edu

**Academic Success**

Academic Success provides valuable support services and resources for students as they study and work to meet their academic goals. Regular drop-in and appointment hours are available for the Math, Science, Writing, and Advising Centers. Students can schedule an appointment ahead of time by calling Academic Success at 614/236-6327, e-mailing AcademicSuccess@capital.edu, or stopping by the Academic Success location on the second floor of Blackmore Library. A wide range of subject area tutoring is also available; consult the *Tutor Yellow Pages* (available in the Academic Success office and on the Academic Success website at [http://www.capital.edu/academic-success/](http://www.capital.edu/academic-success/)) to find a tutor for a particular course. In addition, online eTutoring ([www.etutoring.org](http://www.etutoring.org)) is available in accounting, anatomy/physiology, biology, chemistry, math, physics, statistics, and writing. In addition to tutoring, students can contact Academic Success to schedule individualized study strategies consultations. Peer Academic Advisors are also available to assist students with developing strategies for succeeding in their majors, goal setting, registration system navigation, reading degree audits, and more. For additional information about Academic Success programs and services, contact Director Bruce Epps at bepps@capital.edu or 614/236-6461.

**Students with Disabilities**

Capital University welcomes students with disabilities to be an integral part of the educational community. Our mission is to coordinate support services and accommodations for students with disabilities to ensure equal educational opportunities and equal access to university life. The Office of Disability Services seeks to make reasonable accommodations for students with disabilities through appropriate modification of educational procedures and methods used to assess student performance. Students with disabilities who wish to receive assistance from the Office of Disability Services are responsible for disclosing their disability to the Office of Disability Services. Students should use the following steps as a guideline for requesting services: (a) complete the Student Request for Accommodations form; (B) submit a Certificate of Professional Authority completed by a qualified evaluator; and (c) arrange an appointment with the Coordinator for Disability Services.
The forms can be located in the Office of Disability Services or online at http://www.capital.edu/disability-students/. Questions may be directed to Jennifer Speakman, Ph.D., Coordinator of Disability Services by calling 614/236-6114 or by e-mail jspeakma@capital.edu.

Bookstore

The University bookstore, located on the first floor of the Campus Center, sells all required textbooks and most academic supplies, personal care products, greeting cards, souvenir T-shirts and other gift items. Visa and MasterCard are honored.

Regular Hours are:
   Monday – Friday  
   Fall, Winter, Spring Hours  8:30 a.m. – 5:00 p.m.  
   Summer Hours 8:00 a.m. – 4:00 p.m.

The bookstore is closed on weekends and holidays. Hours vary during vacation and at the beginning of each semester. Call 614-236-6116 to confirm hours if you want to use the bookstore outside of regular hours. There are also additional hours at the beginning of each semester. Textbook return policy: See bookstore.

Library and Information Technology

The Blackmore Library, named for Capital’s 12th president, Josiah H. Blackmore, supports classroom activities and independent learning by Capital University students.

The staff of the Blackmore Library is committed to the academic success of all Capital students. The library demonstrates this commitment with a wide range of services and resources. Library instruction is provided in various formats, including in-class sessions, personalized appointments and streaming video tutorials available on the library web page. Professional librarians staff the Reference Desk and questions may be submitted via email to refdesk@capital.edu, by telephone 614-236-6351 and in person.

The library website is the gateway to a robust collection of online resources available 24/7. These include hundreds of research databases that are accessible on campus and off campus. Library resources include e-books, e-journals, DVDs, and CDs as well as traditional library materials.

The Blackmore Library is an information commons style library. Students can locate books, articles, and then write their papers on the library computers. Food and drink is permitted in all areas of the library, and there are vending machines in the 24-hour study area for snacks and beverages.
The Library is open Monday through Thursday, 7:30 a.m. to midnight; Friday, 7:30 a.m. to 6:00 p.m.; Saturday, 1:00 p.m. to 5:00 p.m.; and Sunday, 1:00 p.m. to 11:00 p.m. Please check the website for holiday or special hours.

The Office of Information Technology, located in the first floor of Blackmore Library, provides services involving telecommunications, computer labs, service desk, instructional technology and academic support, ID services, website management/development, classroom/multimedia support, network/user account administration, and security and incident response. All computer, telephone questions or requests should be directed to the I.T. Service Desk by phone: 614/236-6508 or by e-mail at servicedesk@capital.edu.

Capital University has three I.T.-run computer labs on campus located in the lower level of Blackmore Library, the Campus Center and Battelle Hall. In addition, there are satellite labs located in each of the four residence halls, which are open 24 hours a day. The computer equipment located in the computer labs is networked and uses integrated software. This allows students direct access to e-mail, the Internet, and various software applications, such as word processing, spreadsheets and presentation software.

E-mail accounts are available for all students. Students needing an e-mail account may request one from the I.T. Help Desk at 236-6508. Web accounts are automatically created when an e-mail account is assigned. Therefore, students have the opportunity to create their own Web page using the Capital University Web server.

**Writing Assistance**

Graduate students who require help with writing or assistance to successfully achieve the writing competency should contact Bruce Epps, Academic Services Coordinator, Academic Success, at 614/236-6461.

**Student Life and Services**

**Campus Center**

The Harry C. Moores Campus Center is a multipurpose university facility for members of the campus community and their guests. The center is the focal point of many campus activities. The main dining room, Crusader Club snack bar, mezzanine dining room, campus mail room, student mailboxes, bookstore, recreation center, information desk, commuter lounge, Schneider Lounge, satellite computer lab, design center, meeting rooms and offices of several student organizations are located in this building. It also houses several administrative offices including Career Services, Community Development,
Residence Life, Student Activities and Student Services. The regular hours of the Campus Center are 7 a.m. – 11 p.m., seven days a week. The director of Student Activities (614/236-6901) serves as the building manager.

Campus News

The campus newspaper, The Chimes, is published once a week. The new edition is available throughout campus each Thursday. The Chimes will keep you informed about campus-wide events and activities. Pick up a copy – it’s free!

Capital Center

A state-of-the-art facility with a 2,200-seat performance arena, an indoor track, multipurpose forum, a fitness center, and classrooms. The adjacent Bernlohr Stadium has seating capacity for 3,400 people. The Capital Center hosts athletic events, commencement activities, convocations, rallies, concerts and other gatherings of the Cap Family and the Bexley community.

The Capital Center provides opportunities for intramural activities and athletics including a track and field program for men and women.

Religious Life

As an institution of the Evangelical Lutheran Church in America, Capital University believes that the religious, social, racial and ethnic diversity of the campus community is an ideal environment in which to celebrate with the implications of the Gospel of Jesus Christ.

While the tradition and heritage of the university is distinctively Lutheran, all religious programming is governed by the principle that different groups of believers will do everything together that they can, and respectfully do separately those things that their doctrines and traditions do not encourage them to do together.

In this spirit, Capital offers Sunday worship, Wednesday chapel, Thursday evening worship, Biblical and life education opportunities, service opportunities and pastoral counseling in a cooperative, ecumenical way. There are also regular opportunities for distinctive experiences (Lutheran Eucharist, Catholic mass, etc.). Capital is committed to the development of the whole person and a whole community.
Finances

Payment Procedures

Capital University has two payment options available to graduate students. The first option is full payment of all tuition charges by the billing due date, which is the first day of each term. The second option is the deferred payment plan. With this plan, one-third of the tuition balance plus a $25.00 deferral fee is due by the billing due date. The remaining two-thirds are due approximately thirty (30) days and sixty (60) days after the initial payment. To enroll in the plan, complete the “deferred payment form” which accompanies each term’s bill. Any student who fails to meet a specified payment due date will be subject to a $75.00 late payment fee.

Pre-Authorized Third Party Payment

Students who have received pre-authorization for full tuition reimbursement or a percentage of tuition reimbursement for a specific course or courses from the military, Bureau of Vocational Rehabilitation, or a particular employer tuition plan, must submit all forms and instructions to the Finance Office prior to the billing due date. Please note, however, that in all cases the student is ultimately responsible for the payment of his or her charges.

Financial Aid

Financial Aid Office hours are as follows: M-F 8:30 a.m. – 5:00 p.m. (Fall and Spring Semesters); M-F 8:00 a.m. – 4:30 p.m. (Summer Semester). The office is closed on weekends and holidays. Hours may vary during vacations. 614/236-6511. You can find the office online at http://www.capital.edu/graduates-students

Graduate students enrolled in the Capital University Master’s Programs are eligible to participate in the Federal Stafford Loan Program. Students should anticipate 6-10 weeks for loan processing and must be enrolled when eligibility is determined.

Eligibility for Financial Aid

- United States citizen or permanent resident
- File the Free Application for Federal Student Aid (FAFSA)
- Not be in default on prior educational loans
- Maintain 3 or more hours per semester in the program
- Be registered with Selective Service if you are a male born after December 31, 1959)
Please visit the Financial Aid website at: http://www.capital.edu/graduate-students

Federal Stafford Loan Program

The Federal Stafford Loan Program is available to students who are either a U.S. citizen or an eligible non-citizen. Students must be registered for at least six (6) credit hours in order to apply for a Stafford Loan. Application for the Stafford Loan must be made through the institution from which you are receiving your degree and should be completed 6-10 weeks prior to the payment due date. Those students who have not returned their loan application to the Financial Aid office in Yochum Hall prior to the due date must join the deferred payment plan and pay 1/3 of their tuition charges before being permitted to start classes. If loan proceeds will not be released by the payment due date, written notification of the current loan status must be sent to the Finance Office. See Appendix for more information regarding application.

Your Financial Aid Award letter will indicate the maximum loan amount available to you. If you are a continuing student at Capital and have a Master Promissory Note on file, and Great Lakes Higher Education Corp. (GLHEC) is your guarantee agency, you will automatically receive a disclosure statement from GLHEC indicating exact loan amount(s) and scheduled disbursement dates.

Application Process

The Free Application for Federal Student Aid (FAFSA) is required from all applicants applying for a Federal Stafford Loan(s). This form is available in the Financial Aid Office, or online at www.fafsa.ed.gov. This application process is free; you are not required to pay a fee to have your data processed. Once the FAFSA is received and processed by the federal government, you will receive a Student Aid Report (SAR) usually within 3-4 weeks. Please review the SAR, being sure Capital University is indicated in “Step Six” on this form and also be sure all data is correct. We will receive this data electronically, and if Verification is not required (see section on Quality Assurance/Verification), we will send a Financial Aid Award to your home advising you of your loan eligibility.

If you are a new student borrower at Capital, visit Capital’s web site at http://www.capital.edu/financial-aid-entrance/ for on line completion of a Master Promissory Note.

Visit Capital web site for more information about loans at: http://www.capital.edu/graduate-aid/
**Alternative Student Loans**

Additional loan assistance may be available for students who need extra financing. Terms are often similar to the Federal Loans; but because they aren’t guaranteed by the government, interest, and guarantee fees may be higher. Review the Alternative Student Loan Page at [http://www.capital.edu/alternative-loans/](http://www.capital.edu/alternative-loans/) for more information about these loans.

Feel free to contact the Financial Aid Office should you have any questions regarding Financial Aid programs, procedures, or processes.

**Expense Periods**

An expense period represents the academic period a student wishes to have covered by the loan application. The most common period is April-April, as most graduate students are enrolled throughout the year.

**Loan Disbursements**

Federal Stafford funds are electronically transmitted GLHEC to Capital University. The Capital University Finance Office will notify you when a disbursement has been received. In the few instances of disbursement by check, the Finance Office will contact you for appropriate procedures.

Capital will attempt to deliver all loan proceeds as soon as possible; however, students should not assume these funds will be available before the second week of classes. All students should have sufficient personal funds to cover non-billed costs such as books and living expenses each term until excess loan funds can be made available.

All students who are receiving funds in excess of institution charges must request receipt of these funds by completing a Refund Request Form (available through the Finance Office). Forms are available the first official day of each term.

**Quality Assurance/Verification**

Capital University is responsible for assuring accuracy of data reported by you and/or your family. If selected, you will need to provide additional information.

If selected for Verification, you must complete this process prior to receiving any notification of aid eligibility. If a term has started and Verification has not been completed, enrollment should not be attempted unless adequate resources are available from your own personal funds to pay for that term’s tuition, fees, and books.
Welcome to the Capital Counselor Education Family