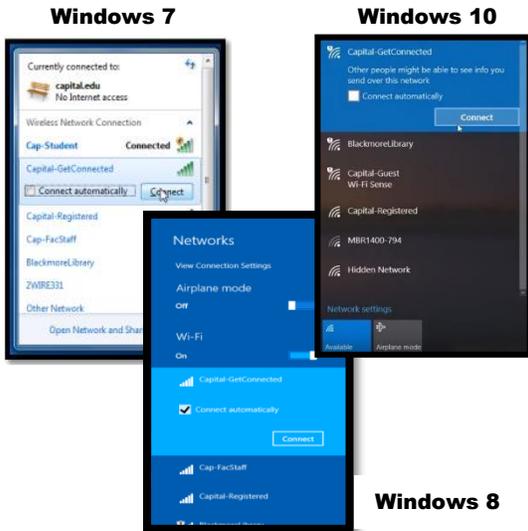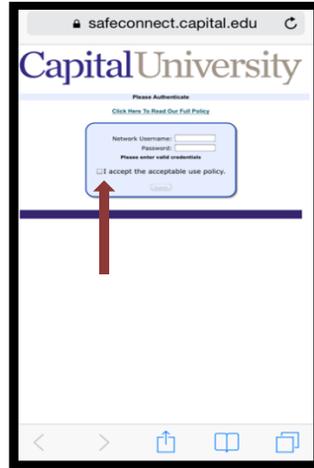# CapitalUniversity
INFORMATION TECHNOLOGY

Wi-Fi Connectivity for Windows 7/8/10

Use these instructions to help you configure and connect your Windows computers to the University Wi-Fi.

Windows 7   **Windows 10**

Networks

Windows 8

1

Connect to the **Capital-GetConnected** network.

2

Open the **browser of your choice** and navigate to any website **except Google**. You will be redirected to a login page. Put in your **Capital University username and password**. If you are not redirected, type **"safeconnect.capital.edu"** into your web browser address bar. **Check the box** at the bottom to accept the **Acceptable Use Policy**.
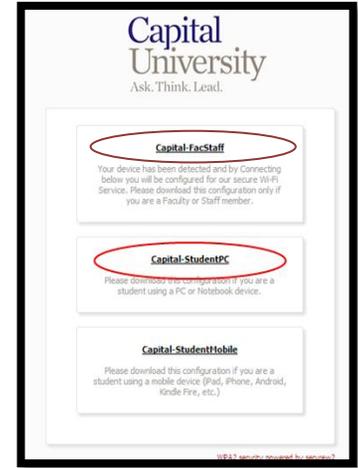
3

If you are a **student,** select **Capital-StudentPC** to register your computer.

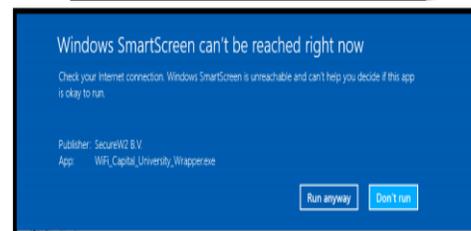If you are **faculty or staff,** select **Capital-FacStaff** to register all devices.
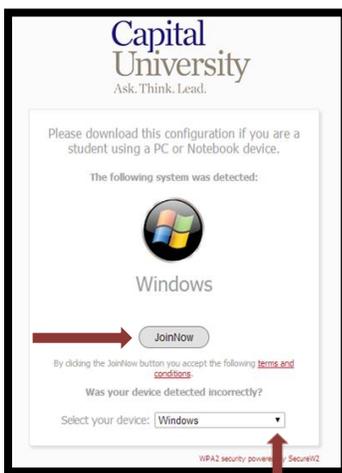
4

The system should automatically detect your operating system or device type. If it does not you can manually select the correct operating system from the **drop down box.** Click the **Join Now** button to download the SafeConnect software to your computer.
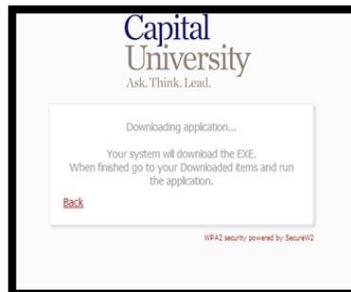
5

Alert: You may see a "pop up" window stating that your computer will be downloading a **safeconnect.exe** file. When the .exe file downloads, click **run**. If you have **Windows 8,** you may get a message asking if it is okay to run the Safeconnect file. Go ahead and click **Run Anyway**.
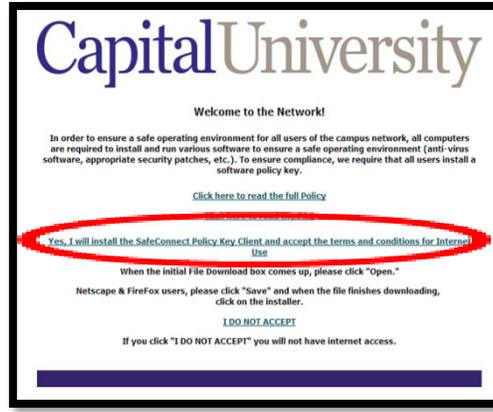
6

When the download is complete, sign into the SafeConnect client with your **Capital University username and password.** Click **Next.** SafeConnect will configure your computer and the gray bar across the bottom of the window will indicate its progress.

7

8

When it has finished, it will say **Joined.** Click **Done** to complete the task. The window will close.

Install the **SafeConnect Policy Key Client** by clicking on the **terms and agreement** link. You should see the **Capital-StudentPC** network listed in your Wi-Fi list.

Your computer should automatically switch from **Capital-GetConnected** to **Capital-StudentPC**. If it does not, you may manually switch to **Capital-StudentPC**. You should now have full wireless access.

You can test this by opening up a web browser and going to a random website. If you are experiencing problems or are still not connected, please visit or contact the IT help desk for further assistance.

Please Note: **Gaming consoles** and other **media devices** such as Wii, PlayStations, Blu-Rays or Apple TV will follow a different set of instructions to register and connect via Wi-Fi or Ethernet cable.

Help documents are available at the IT Help Desk (1st Floor of Blackmore Library) and online: http://www.capital.edu/Getting-Connected.

Video Guides for WiFi Connectivity can be found at www.capital.edu/Getting-Connected/

If you experience any problems getting connected to the university Wi-Fi, please contact the IT Help Desk for assistance via email: **servicedesk@capital.edu**; telephone: 236-6508; or visit us in the Blackmore Library, 1st floor desk facing Main Street.